

Dear customer,

Current developments surrounding the coronavirus (COVID-19) cause many questions. That is why we want to inform you about the current situation at Quality Textiles.

We have requested our staff to minimize social contact on the work floor to reduce the further spread of the virus. They are working from home as much as possible, and you will not notice this as our customer. We are up and running as you are used from us and do our utmost best to provide with our service, advice, and speedy delivery in the coming weeks and months.

Our Webshop is available to you 24/7 and you can also contact us by e-mail or telephone, during workdays from Monday – Friday between 08.00 – 17.00h.

We are extremely confident we will get through this crisis situation together and wish you, your family, and colleagues lots of success and health!

Of course, we will keep you posted on all developments, also when these change in a negative sense.

If you have any further questions, please read the answers to our most frequently asked questions down below.

Kind regards,

Team Quality Textiles

FAQ

- Do you continue to ship at home and abroad?

Yes, as long as our service providers guarantee delivery, we will continue to ship at home and abroad. However, this can change from day to day.

- Is it possible to contract the virus through a delivery?

Although we cannot completely exclude anything, the probability of distribution via objects that are on the road for a long time is estimated to be almost zero.

- I have another question about my order, how can I get in touch?

Our team is available for any questions you have about your order. Contact us at info@quality-textiles.com or call us at tel. +31 (0) 412 643685.